

DEPARTMENT OF SOCIAL SERVICES
744 P Street, Sacramento, CA 95814



August 12, 1988

ALL COUNTY LETTER NO. 88-102

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: IMPLEMENTATION OF AFDC QUALITY CONTROL (QC) COOPERATION
REQUIREMENTS REGULATIONS

On September 1, 1988, final regulations (ORD No. 0487-17) will take effect implementing the AFDC QC Cooperation Requirements. These regulations will impose sanctions for noncooperation with QC reviews in the AFDC program. Sanctions may be imposed as of 9/1/88 on AFDC cases currently under review by QC.

Attached is the Notice of Action (NOA) message language, with instructions, which counties must use to discontinue an assistance unit for noncooperation in a QC review. Translated versions of this message will be forthcoming under separate cover.

A general informing notice will not be provided. However, counties must inform all applicants/recipients, at intake and redetermination of the responsibility to cooperate in a QC review and the consequences of non-cooperation in accordance with MPP Sections 40-131.3 and 40-181.311.

If you have any questions, please contact Kay C. Silva of the AFDC and Food Stamp Policy Implementation Bureau at (916) 324-2725.

Robert A. Horel

for ROBERT A. HOREL
Deputy Director

Attachment

cc: CWDA

State of California
Department of Social Services

Manual Msg. No.: M40-206A
Action : Disc
Reason: Other
Title: Failure to Cooperate
with QC Review
Form No. : NA290
Effective Date : 06/01/88
Revision Date : New

Auto ID No. :
Flow Chart No. :
Source : Non Coop Regs
Regulation Cite: 40-105.15, 40-206.2, 40-206.3

MESSAGE: As of _____, the County is stopping your Cash Aid.

Here's why:

Without a good reason, you didn't do what we asked. We asked you to:

☐ Meet with a Quality Control reviewer to check your eligibility.

☐ Give us:

☐ Sign a form to let us check on some items in your case.

☐ Other:

If you do what we ask before your aid is stopped, you may still get aid.

If you do what we ask after your aid is stopped, you must reapply for aid.

If you don't do what we ask, you can't get aid until _____ and must reapply for aid.

INSTRUCTIONS: Use to discontinue an AFDC case when the County makes a determination based on adequate case documentation that a recipient failed or refused to cooperate without good cause in a quality control review.

Fill in the blanks, check the appropriate box(es) and, if applicable, explain what was asked of the recipient.